

Are you making use of **your effective...**

Programme and Project Management Network?

Why people engage with the PPM Network

Colleagues in the region engage with the Effective Programme and Project Management Network because it gives them:

- A space to frankly explore frequently occurring challenges in project, programme and portfolio management with peers under Chatham house rules
- Access to experts and peer assessed good practice
- Skill development and training opportunities.
- A way of building links and contacts with colleagues in other public services who are working on the same types of initiatives
- Expert seminars and discussions on hot topics such as benefits management and capacity planning
- Access to tools such as the PPM Skills Diagnostic and a wide variety of PPM templates
- A direct connection with the national PPM Collective Voice that iNetwork helped set up in 2010
- Access to a large number of past speaker presentations

How can you engage with the PPM Network?

Contact Phil Swan via phil.swan@tameside.gov.uk or 0161 3423445.

... and join the **PPM Network** on the Local Government Community of Practice website: <http://www.communities.idea.gov.uk/c/4456043/home.do>



Join us

A strong community with over 160 PPM professionals from North West organisations including councils, NHS, fire & rescue and police

Potential for significant time and effort savings by avoiding making common mistakes and by implementing, not re-inventing, existing good practice

Better management and therefore delivery of complex transformation initiatives

No-one questions the necessity for audit in local government – checking that public money is used and controlled properly. It is a proper overhead. But we regularly fritter away and mis-apply time (then complain we are overworked). PPM for me is an audit of the way we use talent and its application. And when there are going to be less of us in managerial roles, effective use of time is not a luxury but a survival strategy.

Derek Myers, Chief Executive, LB Kensington & Chelsea, Chair of SOLACE

Overview of the 2011-12 Partnership

With fewer resources it is all about practical collaboration – doing what we can with what we have.

The support activities 2011-12 builds on the last eight years' work. Here's a summary of the activities we have planned which focus on opportunities for innovation, learning, efficiency and cost avoidance.

Effective Frontline Service Delivery

FSD1: Maximizing the benefits of Customer Relationship Management (CRM) systems

FSD2: Support to realize the benefits of flexible and agile working

FSD3: Joint working on front office led end-to-end service redesign

FSD4: Lobbying government to align customer access to public services

Effective Information Sharing and Security

EISS1: Mitigating information security risks through filtered warnings and advice

EISS2: Improving health and social care information management

EISS3: Developing the evidence base for a NW Public Service Network

EISS4: Understanding the impact of open data and transparency on information management

Effective Service Redesign

ESR1: Delivery of low cost training and implementation support

ESR2: Developing the North West Service Redesign Learning Network

ESR3: Building on the successful Common Financial Assessment initiative with the DWP

Right Track North West (for programme and project management)

RTNW1: Improving management of change by sharing good practice and participation with the national PPM Collective Voice

RTNW 2: In depth demonstrations of key opportunities

“The training delivered in partnership with NWECC has helped Fylde to implement business improvement projects across a range of service areas. The training has delivered tangible savings across the authority and we now have the in-house skills to continue driving improvements across the whole authority.”

Phillip Woodward, Chief Executive, Fylde Borough Council

“There is a key voice for local authorities in the region.”

Mary McGinley, Pension Disability and Carers' Service Strategy, Department of Work and Pensions



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